MIITAS

➢ **Provides a "one-stop shop"**

Currently, Treasury administers taxes using numerous older computer systems. A Treasury employee might have to use 5-6 different computer systems to find data needed to assist a taxpayer with a question or problem. Through MIITAS, the Department can support any taxpayer using a single business identifier.

➢ **Supports an integrated accounting and collection system**

Since all financial transactions for a taxpayer are posted on a single account, Treasury employees can see all accounts receivable and payable. This will not only allow our collections process to be more efficient, but will also provide better service to taxpayers who inquire about the status of their account. Audit assessments, returned items, outstanding bills, and delinquencies for a taxpayer will be displayed on a single system instead of multiple systems. All taxpayer contacts, including letters, bills, fliers or telephone calls, will be documented to provide better service.

➢ **Supports a level playing field for business**

MIITAS will be able to help Treasury administer tax law more fairly, uniformly, and effectively than ever before. Our data warehouse capabilities will allow us to interact with other State Agencies to verify that taxpayers are registered correctly. Treasury will be helping taxpayers comply with Michigan laws and helping prevent our taxpayers from experiencing painful audits with the implementation of the new SAP system.

➢ **Features innovative accounting and case management tools**

MIITAS will help Treasury auditors manage their cases more efficiently. By 2010, MIITAS will help Treasury focus its compliance-enforcement resources in areas where needed, helping to protect taxpayers from unnecessary audits, improving compliance, and maximizing the state's return on investment.

➢ **Additional Benefits of MIITAS**

1. Electronic filing of the SUW monthly, quarterly and annual returns, Notices of Changes, sales tax licenses, and the ability to order returns via the Internet with identification information pre-populated.
2. Fewer phone calls, correspondence and manual corrections required, with a system that does a better job of processing, editing, and collecting data with fewer system-generated errors.
3. Improvements in the processing of annual returns, with more timely refunds and assessments issued to taxpayers.
4. Ensure continued confidentiality/privacy of taxpayer data in an increasingly "customer self-service" environment.
5. Online managed access to accounts.
6. Online taxpayer registration.